

## Admins - Demande #2683

Demande # 2676 (Fermé): Migration de la VM sympa

### Incompatibilité de postfix entre jessie et stretch

05/10/2017 11:21 - François Poulain

<b>Statut:</b>	Fermé	<b>Début:</b>	05/10/2017
<b>Priorité:</b>	Normale	<b>Echéance:</b>	
<b>Assigné à:</b>	François Poulain	<b>% réalisé:</b>	0%
<b>Catégorie:</b>		<b>Temps estimé:</b>	0.00 heure
<b>Version cible:</b>		<b>Temps passé:</b>	0.00 heure
<b>Difficulté:</b>	2 Facile		

  

<b>Description</b>
Message d'erreur reçu :
<pre>This is the mail system at host listes.april.org.  I'm sorry to have to inform you that your message could not be delivered to one or more recipients. It's attached below.  For further assistance, please send mail to postmaster.  If you do so, please include this problem report. You can delete your own text from the attached returned message.                  The mail system  &lt;bdrieu@april.org&gt;: SMTPUTF8 is required, but was not offered by host mail.april.org[172.16.0.4]  &lt;fcouchet@april.org&gt;: SMTPUTF8 is required, but was not offered by host mail.april.org[172.16.0.4]  &lt;fpoulain@april.org&gt;: SMTPUTF8 is required, but was not offered by host mail.april.org[172.16.0.4]  &lt;ivanni@april.org&gt;: SMTPUTF8 is required, but was not offered by host mail.april.org[172.16.0.4]</pre>
L'email incriminé :
<pre>Return-Path: &lt;tresorier-owner@april.org&gt; Received: by listes.april.org (Postfix, from userid 111)         id 42AB914AA; Thu,  5 Oct 2017 02:01:00 +0200 (CEST) DKIM-Signature: v=1; a=rsa-sha1; c=relaxed; d=april.org; h=to:from :mime-version:date:message-id:subject:reply-to:sender:list-id :list-help:list-subscribe:list-unsubscribe:list-post:list-owner :list-archive:content-type; s=sympa; i= tresorier-request@april.org; bh=qmQkC9JrA6OrOaaqv3e3XcPeQDg=; b= gD6ULdzytNDJYQT926Rr5Nt+F5JLamMEeLJ1RAGhBH0zRTya/2eECQB997AyyYu 7ZEC16KgE6VSPKo2WBQGrb5hoEicGWS4f/kFODpB2+BELNvNzontsotuT+qfeh1C mzXTno5dY/xyePg96o5unlSGtWm9HfqQMm1lPbrTlnc= Received: from vip.april.org (mail.cluster.april.org [172.16.0.4])         by listes.april.org (Postfix) with ESMTP id A8D0EA31         for &lt;tresorier@april.org&gt;; Thu,  5 Oct 2017 02:00:54 +0200 (CEST) Received: by vip.april.org (Postfix)         id 951A31113; Thu,  5 Oct 2017 02:00:54 +0200 (CEST) Delivered-To: stickers-discount@april.org Received: from localhost (localhost [127.0.0.1])         by vip.april.org (Postfix) with ESMTP id 61B8E10FF         for &lt;stickers-discount@april.org&gt;; Thu,  5 Oct 2017 02:00:54 +0200 (CEST)</pre>

X-Quarantine-ID: <pj0ibXnUY4Xm>  
X-Virus-Scanned: Debian amavisd-new at april.org  
X-Amavis-Alert: BAD HEADER SECTION, Non-encoded non-ASCII data (and not UTF-8)  
    (char E9 hex): Subject: Stickers Discount - VANNI Isabella -  
    Num\x{E9}ro : 27511  
X-Spam-Flag: NO  
X-Spam-Score: 3.572  
X-Spam-Level: \*\*\*  
X-Spam-Status: No, score=3.572 tagged\_above=-9999 required=5  
    tests=[BAYES\_50=0.8, DATE\_IN\_PAST\_03\_06=1.592,  
    HEADER\_FROM\_DIFFERENT\_DOMAINS=0.001, HTML\_MESSAGE=0.001,  
    HTML\_TAG\_BALANCE\_BODY=1.157, MIME\_HTML\_ONLY=0.723,  
    RCVD\_IN\_DNSWL\_LOW=-0.7, RP\_MATCHES\_RCVD=-0.001, SPF\_PASS=-0.001]  
    autolearn=no autolearn\_force=no  
Received: from vip.april.org ([127.0.0.1])  
    by localhost (mail.april.org [127.0.0.1]) (amavisd-new, port 10024)  
    with ESMTMP id pj0ibXnUY4Xm for <stickers-discount@april.org>;  
    Thu, 5 Oct 2017 02:00:53 +0200 (CEST)  
Received: from 4.mo168.mail-out.ovh.net (4.mo168.mail-out.ovh.net [46.105.35.181])  
    (using TLSv1.2 with cipher ECDHE-RSA-AES256-GCM-SHA384 (256/256 bits))  
    (No client certificate requested)  
    by vip.april.org (Postfix) with ESMTPS id 9263AC16  
    for <stickers-discount@april.org>; Thu, 5 Oct 2017 02:00:53 +0200 (CEST)  
Received: from 119.mail-out.ovh.net (unknown [10.108.1.211])  
    by mo168.mail-out.ovh.net (Postfix) with ESMTMP id 06FD9BBF7E  
    for <stickers-discount@april.org>; Thu, 5 Oct 2017 02:00:52 +0200 (CEST)  
Received: from 119.mail-out.ovh.net (localhost [127.0.0.1])  
    by 119.mail-out.ovh.net (Postfix) with ESMTMP id BC6231002AC  
    for <stickers-discount@april.org>; Thu, 5 Oct 2017 02:00:52 +0200 (CEST)  
Received: from 90plan.ovh.net (gw-cluster002.ovh.net [213.251.182.102])  
    by 119.mail-out.ovh.net (Postfix) with ESMTMP id 621A01005C2  
    for <stickers-discount@april.org>; Wed, 4 Oct 2017 18:09:24 +0200 (CEST)  
Received: from localhost.localdomain (localhost [127.0.0.1])  
    by localhost.domain.tld (Postfix) with ESMTMP id 5BF4320F05  
    for <stickers-discount@april.org>; Wed, 4 Oct 2017 18:09:24 +0200 (CEST)  
Received: by 90plan.ovh.net (Postfix, from userid 32461)  
    id 3BCF320EAA; Wed, 4 Oct 2017 18:09:24 +0200 (CEST)  
To: stickers-discount@april.org  
From: contact@stickers-discount.com  
MIME-Version: 1.0  
X-Mailer: Akoufen Mail System  
Date: Wed, 4 Oct 2017 18:09:24 -0200  
Message-Id: <20171004160924.3BCF320EAA@90plan.ovh.net>  
X-Ovh-Tracer-Id: 555068657162021964  
X-VR-SPAMSTATE: OK  
X-VR-SPAMSCORE: 50  
X-VR-SPAMCAUSE: gggruggvucftvghtrrhhoucdtuddrfeelledrldtgdvlecutefuodetggdotefrodftvfcurfhrohhfih  
hlvgemucfqqgfjppdevjffgvefmvefgnecuegrihhlohuthemuceftddtneuihntghorhrrvggtthcuaehtthmlhequcht  
rghgucdlvddtmdenihntghorhrrvggtthcuaehtthmlhequcht  
Subject: [Tresorier] Stickers Discount - VANNI Isabella - Num<E9>ro : 27511  
Reply-To: tresorier@april.org,contact@stickers-discount.com  
X-Loop: tresorier@april.org  
X-Sequence: 60731  
Errors-To: tresorier-owner@april.org  
Precedence: list  
Precedence: bulk  
Sender: tresorier-request@april.org  
X-no-archive: yes  
List-Id: <tresorier.april.org>  
List-Help: <mailto:sympa@april.org?subject=help>  
List-Subscribe: <mailto:sympa@april.org?subject=subscribe%20tresorier>  
List-Unsubscribe: <mailto:sympa@april.org?subject=unsubscribe%20tresorier>  
List-Post: <mailto:tresorier@april.org>  
List-Owner: <mailto:tresorier-request@april.org>  
List-Archive: <https://listes.april.org/wws/arc/tresorier>

## Historique

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### #1 - 05/10/2017 11:37 - François Poulain

Résolu j'espère sur la machine sympa via :

```
diff --git a/postfix/main.cf b/postfix/main.cf
index 9d8f20f..8f2af99 100644
--- a/postfix/main.cf
+++ b/postfix/main.cf
@@ -25,3 +25,5 @@ sympaubounce_destination_recipient_limit = 1
  sympabounce_destination_recipient_limit = 1
  daemon_directory = /usr/lib/postfix/sbin
  compatibility_level = 2
+
+smtputf8_enable = no
```

### #2 - 05/10/2017 11:45 - François Poulain

```
QGuLL          je comprends pas bien, smtputf8 est requis mais du coup tu l'as forcé à no ?
                il était requis car il était à yes ?
PoluX[1]_      QGuLL: beh ma compréhension : le message était forgé avec de l'utf8 dans l'entête, donc au retour
de sympa, postfix utilise le proto smtputf8 qui est actif dans stretch, et au retour du relais il se fait zoin
xer car le relais n'offre pas ce proto
par ailleurs je dois dire que j'ignore si les smtp du commerce tolèrent smtputf8, donc même si notre relai le
laisse passer, pas dit que l'email parvienne dans les boites
                je me demande si on ne devrait pas désactiver smtputf8 sur nos machines stretch
```

### #3 - 05/10/2017 12:18 - François Poulain

Quelques éléments pour étayer la compréhension :

- le postfix du relais est en v2 (jessie)
- le postfix de sympa est en v3 (stretch)
- le support de l'utf8 est apparu avec postfix 3 : [http://www.postfix.org/SMTPUTF8\\_README.html](http://www.postfix.org/SMTPUTF8_README.html)
- la gestion des fallbacks étant jugée trop complexe, un MTA ne gérant pas l'utf8 peut tout à fait refuser un message. C'est décrit dans le RFC, commenté par bortz. <http://www.bortzmeyer.org/6531.html>

### #4 - 05/10/2017 12:36 - François Poulain

- Statut changé de Nouveau à Résolu

La dernière remarque est un extrait très clair de la doc sus-mentionnée :

```
When a message is received with the SMTPUTF8 request, Postfix will deliver the message to a non-SMTPUTF8 SMTP
or LMTP server ONLY if:
```

```
  No message header value contains UTF-8.
```

```
  The envelope sender address contains no UTF-8,
```

```
  No envelope recipient address for that specific SMTP/LMTP delivery transaction contains UTF-8.
```

```
  NOTE: Recipients in other email delivery transactions for that same message may still contain UTF-8.
```

```
Otherwise, Postfix will return the recipient(s) for that email delivery transaction as undeliverable. The deli
very status notification message will be an SMTPUTF8 message. It will therefore be subject to the same restric
tions as email that is received with the SMTPUTF8 request.
```

### #5 - 05/10/2017 15:29 - François Poulain

- Tâche parente mis à #2676

### #6 - 29/05/2019 12:17 - Quentin Gibeaux

- Statut changé de Résolu à Fermé

### #7 - 26/12/2020 02:53 - Christian P. Momon

- Assigné à mis à François Poulain